CASE STUDY

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Since 2003, Kontis, s.r.o. has been one of our most reliable partners. In the annual internal supplier evaluations conducted by Air Navigation Services of the Czech Republic (ANS CR), Kontis is consistently ranked among our quality and stable suppliers thanks to regular technical support and the timely, high-quality delivery of annual required modifications to the iTutor LMS.
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Michal Hrubý, LMS Administrator

Air Navigation Services of the Czech Republic – A Key Partner for Safe Skies

Air Navigation Services of the Czech Republic (ANS CR) is a pillar of international air transport safety. Their mission is to provide reliable, efficient, and sustainable navigation services that ensure the smooth and safe flow of thousands of flights each day. This success is built on highly trained employees whose knowledge and skills are continually developed.

Challenge: Modernizing Training in Critical Infrastructure

In an environment where the human factor is key to the safety and smooth operation of air traffic, ANS CR places extraordinary emphasis on professional development and the regular certification of its employees. With rising demands for efficiency, transparency, and quality in training, it was necessary to find a modern tool that would enable:

- Flexible and effective training across the organization

- Automated management and evaluation of training processes

- Compliance with international standards and norms (ISO, ITIL)

- Easy integration with HR systems and other aviation partners

Solution: iTutor LMS by Kontis – The Standard for Excellent Training

After a thorough selection process, the iTutor platform by Kontis was chosen as the backbone of education at ANS CR. The implementation took place in several phases—from pilot projects to functionality expansion, comprehensive integration with HR systems, and adoption of international quality management standards (ISO 9001, ISO 20000).

Key Solution Elements:

Comprehensive education management:

iTutor LMS enables ANS CR to manage and monitor both standard and specialized courses for controllers and technical specialists. The organization creates all courses internally, ensuring up-to-date and maximally relevant content.

Automation and reporting:
Thanks to modules for testing, reporting, and communication, both managers and instructors always have an up-to-date overview of progress, results, and further staff development needs.

Seamless integration:
The LMS iTutor is fully connected to HR databases and other key systems, enabling automated management of users, organizational structures, and management reports.

Flexibility and scalability:
The system is open to further development and tailor-made modifications, allowing rapid responses to new requirements and legislative changes. Regular technical adjustments and support from Kontis ensure long-term system stability and security.

Compliance with international standards:
The introduction of LMS iTutor was carried out in line with ISO and ITIL standards, guaranteeing a high level of security, availability, and service quality.

Results and Benefits

- Increased efficiency and safety of training across the entire organization

- Rapid response to user needs and legislative changes

- Easy management and automation of training processes

- Stable and sustainable system with minimal outages

- Opportunities for collaboration and knowledge sharing with partners such as Eurocontrol, ICAO, IATA and others

Customer Statement

"*These days, it's not all that difficult to design and build an IT system, but the real art is to keep it reliable, up-to-date, and secure. Kontis takes care of our iTutor LMS with maximum professionalism and flexibility, which allows us to seamlessly develop our training services and keep up with the highest standards in aviation.*"

Jiří Řehoř, Training Staff Member, DPRO, ANS CR

In Summary

iTutor LMS by Kontis: Proven Solution for Critical Infrastructure
Thanks to iTutor LMS, Air Navigation Services of the Czech Republic has a modern, secure, and flexible platform that supports staff development, enhances safety, and helps maintain the highest standards in both European and global aviation.